



30 September 2010

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To Whom It May Concern,

**RE: Compliance with Preferred Provider Agreement
Employer Obligations**

As a company whose organisational focus is to reduce workplace stress, the last thing we need is IT problems.

That's why we engaged I Know IT in 2007 to help us with the support and maintenance of our IT systems.

Since then, James Vickery and his team has helped us:

- Support and maintain a growing number of technologies used in-house
- Coordinate and liaise with 3rd parties involved in the setup of our online systems
- Install and implement new systems including our servers and workstations

The team at I Know IT are very responsive and always happy to assist with our requirements, often in emergencies.

I recommend them to assist you with your IT needs.

Yours sincerely
Centre for Corporate Health

A handwritten signature in black ink, appearing to read 'Tony Bradford', is written over a horizontal line.

Tony Bradford
Managing Director

BUILDING
EMOTIONAL
RESILIENCE

LEADERSHIP
DEVELOPMENT

PSYCHOLOGICAL
ASSESSMENTS

MEDIATION
SERVICES

WORKPLACE
STRESS EXPERTS





9 February 2011

TO WHOM IT MAY CONCERN – LEAP CLIENTS

Dear LEAP Client

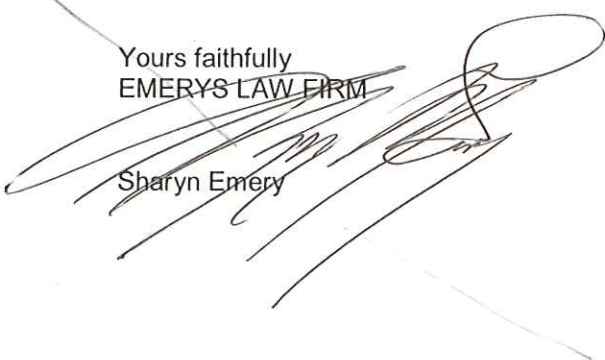
Having worked with a previous IT company for some years, the level of service had declined to a point where my firm could not afford the loss of time. I contacted I Know IT who responded immediately to a series of issues including our server and other important IT infrastructure and we were able to resolve these with minimal fuss.

I've found their team to be responsive, competent in technology, communicative and have a good knowledge of our main business application LEAP and what is required to ensure LEAP is running correctly. Being able to call them and have them understand how our system works has been invaluable to our company.

I highly recommend I Know IT

Yours faithfully
EMERYS LAW FIRM

Sharyn Emery



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